TACTOFX PRIVACY POLICY

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1. INTRODUCTION

1.1 Purpose of This Privacy Policy

This Privacy Policy explains how TactoFX collects, uses, processes, stores, shares, protects, and manages personal information and data obtained from clients, visitors, traders, affiliates, business partners, and users who access or use our website, applications, trading platforms, software, products, services, or related financial technology infrastructure.

The purpose of this Policy is to provide transparency regarding:

- what information we collect;
- why we collect such information;
- how the information is processed;
- how long the information is retained;
- how information is protected;
- when information may be shared;
- and the rights available to Clients regarding their personal data.

This Privacy Policy forms an integral part of the legal relationship between TactoFX and its Clients.

By accessing the website, registering an account, using trading platforms, communicating with TactoFX, or using any related services, the Client acknowledges that they have read, understood, and accepted the practices described in this Privacy Policy.

1.2 Commitment to Privacy and Data Protection

TactoFX recognizes the importance of protecting personal information and maintaining confidentiality, integrity, transparency, and security in all data processing activities.

The Company is committed to implementing commercially reasonable safeguards, operational controls, compliance procedures, and security standards designed to protect personal information against:

unauthorized access;
misuse;
loss;
destruction;
theft;
disclosure;
alteration;
cyberattacks;
and unlawful processing.

TactoFX seeks to align its privacy practices with internationally recognized privacy and data protection principles, including standards relating to:

lawful processing;
transparency;
data minimization;
accountability;
user consent;
security safeguards;
and responsible data governance.

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2. DEFINITIONS

2.1 Personal Data

“Personal Data” means any information that can directly or indirectly identify an individual.

This may include:

full name;
residential address;
email address;
phone number;
government-issued identification;
financial information;
transaction history;
IP address;
biometric verification data;
device identifiers;
location data;
and online activity information.

2.2 Processing

“Processing” means any operation performed on personal data including:

collection;
recording;
storage;
organization;
modification;
transmission;
retrieval;
analysis;
deletion;
destruction;
disclosure;
or transfer.

2.3 Cookies

“Cookies” are small text files stored on a user’s browser or device used to improve website functionality, user experience, analytics, personalization, and security.

2.4 Third Parties

“Third Parties” refers to external organizations, service providers, regulators, banks, liquidity providers, payment processors, technology vendors, analytics providers, compliance partners, and affiliated entities that may receive or process data as part of TactoFX operations.

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3. INFORMATION WE COLLECT

3.1 Information Provided Directly by Clients

TactoFX may collect personal information directly provided by Clients during:

- account registration;
- identity verification;
- customer support communications;
- payment processing;
- surveys;
- marketing subscriptions;
- affiliate registration;
- promotional participation;
- or platform usage.

3.2 Identity and Verification Information

To comply with regulatory and compliance obligations, the Company may collect:

- full legal name;

date of birth;
nationality;
residential address;
passport information;
national identification numbers;
tax identification details;
photographs;
selfies;
proof of address documentation;
and verification records.

These documents may be required for Know Your Customer (KYC) and Anti-Money Laundering (AML) procedures.

3.3 Financial Information

The Company may collect financial information including:

bank account details;
payment card information;
deposit history;
withdrawal records;
trading balances;
transaction records;
source-of-funds information;
income verification documents;
and payment processing data.

This information may be required for:

transaction processing;
fraud prevention;
regulatory compliance;
risk monitoring;
and operational administration.

3.4 Trading Activity Information

TactoFX may collect and store information relating to:

- open positions;
- trading history;
- account equity;
- leverage usage;
- order execution;
- stop-loss settings;
- take-profit settings;
- trading patterns;
- market exposure;
- and trading preferences.

This information may be used for:

- platform optimization;
- compliance monitoring;
- fraud detection;
- customer support;
- and risk management.

3.5 Technical and Device Information

When Clients access TactoFX services, the Company may automatically collect:

- IP addresses;
- browser type;
- operating system;
- device identifiers;
- hardware information;
- login timestamps;
- geolocation information;
- network data;
- application usage data;

crash reports;
and device analytics.

This information helps the Company:

improve platform functionality;
monitor cybersecurity risks;
detect suspicious activity;
and optimize user experience.

3.6 Communications and Correspondence

TactoFX may record and store communications including:

emails;
live chat conversations;
support tickets;
voice recordings;
telephone calls;
video verification sessions;
and social media interactions.

Such communications may be monitored for:

quality assurance;
compliance;
dispute resolution;
fraud prevention;
and staff training purposes.

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4. HOW WE USE PERSONAL INFORMATION

4.1 Account Creation and Administration

Personal information may be used to:

- create accounts;
- verify identity;
- authenticate users;
- manage account access;
- provide customer support;
- process transactions;
- and maintain operational records.

4.2 Regulatory Compliance

TactoFX may process personal data to comply with:

- anti-money laundering regulations;
- counter-terrorism financing laws;
- fraud prevention obligations;
- tax reporting requirements;
- court orders;
- regulatory directives;
- and legal obligations.

The Company may conduct:

- identity verification;
- sanctions screening;
- politically exposed person (PEP) screening;
- adverse media checks;
- and transaction monitoring.

4.3 Risk Management and Security

Information may be used to:

- detect suspicious behaviour;
- prevent unauthorized access;
- identify fraud;
- manage cybersecurity threats;
- monitor operational risks;
- investigate abuse;
- and maintain platform integrity.

4.4 Service Improvement and Analytics

TactoFX may analyze data to:

- improve website performance;
- optimize trading systems;
- develop new products;
- understand user behaviour;
- improve customer experience;
- and conduct internal analytics.

4.5 Marketing and Promotional Communications

Subject to applicable laws and user preferences, TactoFX may use personal data to send:

- newsletters;
- market updates;
- promotions;
- educational content;
- trading insights;
- webinars;
- and product announcements.

Clients may opt out of marketing communications at any time.

5. LEGAL BASIS FOR PROCESSING

5.1 Contractual Necessity

The Company may process personal data where necessary to:

provide services;
maintain accounts;
process trades;
execute transactions;
and fulfill contractual obligations.

5.2 Legal and Regulatory Obligations

TactoFX may process data to comply with:

financial regulations;
anti-money laundering obligations;
tax laws;
legal proceedings;
regulatory investigations;
and governmental requests.

5.3 Legitimate Business Interests

The Company may process information for legitimate operational purposes including:

fraud prevention;
cybersecurity;
business analytics;
operational improvement;

risk management;
and internal administration.

5.4 User Consent

In certain situations, TactoFX may process information based on user consent.

Clients may withdraw consent where legally permissible.

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6. COOKIES AND TRACKING TECHNOLOGIES

6.1 Use of Cookies

TactoFX uses cookies and related technologies to:

- improve functionality;
- remember user preferences;
- maintain sessions;
- enhance security;
- analyze website traffic;
- personalize content;
- and improve performance.

6.2 Types of Cookies Used

Cookies may include:

a) Essential Cookies

Required for core platform functionality.

b) Performance Cookies

Used for analytics and performance measurement.

c) Functional Cookies

Used to remember preferences and settings.

d) Marketing Cookies

Used for advertising and personalized promotional content.

6.3 Managing Cookie Preferences

Users may modify cookie settings through browser controls.

Disabling cookies may impact:

- website functionality;
- login capabilities;
- trading experience;
- and platform performance.

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7. SHARING AND DISCLOSURE OF INFORMATION

7.1 Sharing with Service Providers

TactoFX may share information with trusted service providers including:

- payment processors;

cloud hosting providers;
cybersecurity vendors;
compliance providers;
CRM systems;
analytics providers;
and customer support platforms.

Such providers are generally required to protect data confidentiality.

7.2 Sharing with Financial Institutions

Information may be shared with:

banks;
liquidity providers;
broker partners;
and payment institutions

for operational and transactional purposes.

7.3 Sharing with Regulators and Authorities

TactoFX may disclose information where required by:

law;
regulation;
court order;
subpoena;
government investigation;
or regulatory request.

The Company may cooperate with:

law enforcement agencies;
financial regulators;

tax authorities;
and anti-fraud organizations.

7.4 Business Transfers and Corporate Transactions

In the event of:

mergers;
acquisitions;
restructuring;
sale of assets;
insolvency;
or business transfers,

personal information may be transferred as part of the transaction.

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8. INTERNATIONAL DATA TRANSFERS

8.1 Cross-Border Processing

Client data may be processed or stored in jurisdictions outside the Client’s country of residence.

These jurisdictions may have different privacy laws and data protection standards.

8.2 Safeguards for International Transfers

Where reasonably applicable, TactoFX may implement safeguards including:

contractual protections;
security measures;

compliance procedures;
and operational controls

to help protect transferred information.

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9. DATA RETENTION

9.1 Retention Periods

TactoFX may retain personal information for as long as reasonably necessary to:

- provide services;
- comply with legal obligations;
- resolve disputes;
- prevent fraud;
- enforce agreements;
- maintain records;
- and satisfy regulatory requirements.

Retention periods may vary depending on:

- legal obligations;
- account activity;
- compliance requirements;
- and operational needs.

9.2 Deletion and Destruction

When information is no longer required, TactoFX may:

- delete;
- anonymize;
- archive;
- or securely destroy personal data.

Certain records may be retained longer where required by law.

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10. DATA SECURITY

10.1 Security Measures

TactoFX implements commercially reasonable technical, organizational, and administrative measures designed to protect personal information.

Security measures may include:

- encryption;
- firewalls;
- access controls;
- authentication procedures;
- server monitoring;
- intrusion detection;
- vulnerability testing;
- and cybersecurity protocols.

10.2 Restricted Access

Access to personal information may be limited to:

- authorized personnel;
- compliance officers;
- support staff;
- technical administrators;
- and approved service providers.

Access is generally provided only where necessary for operational purposes.

10.3 Limitations of Security

While TactoFX strives to protect personal information, no method of:

- internet transmission;
- cloud storage;
- electronic communication;
- or cybersecurity infrastructure

can be guaranteed completely secure.

Clients acknowledge that certain risks associated with digital communications and internet technologies may remain beyond reasonable control.

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11. CLIENT RIGHTS

11.1 Right to Access

Clients may request access to personal information held by TactoFX, subject to applicable legal limitations.

11.2 Right to Correction

Clients may request correction of inaccurate or incomplete personal information.

11.3 Right to Deletion

Where legally permissible, Clients may request deletion of personal information.

Certain records may still be retained where required for:

- regulatory compliance;

- fraud prevention;
- dispute resolution;
- or legal obligations.

11.4 Right to Restrict Processing

Clients may request restrictions on certain processing activities where applicable.

11.5 Right to Withdraw Consent

Where processing is based on consent, Clients may withdraw consent at any time.

Withdrawal of consent may impact access to certain services.

11.6 Right to Object

Clients may object to certain processing activities including direct marketing communications.

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12. CHILDREN’S PRIVACY

TactoFX services are not intended for individuals below the legal age required to engage in trading activities.

The Company does not knowingly collect personal information from minors.

If the Company becomes aware that information has been collected from a minor, reasonable steps may be taken to:

- delete the information;

suspend accounts;
and terminate related services.

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13. THIRD-PARTY WEBSITES AND SERVICES

TactoFX websites or platforms may contain links to third-party websites, applications, or services.

The Company is not responsible for:

third-party privacy practices;
external website content;
third-party security standards;
or external data processing activities.

Clients are encouraged to review third-party privacy policies independently.

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14. DATA BREACHES AND INCIDENT RESPONSE

14.1 Security Incident Management

TactoFX may maintain procedures for:

detecting cybersecurity incidents;
investigating data breaches;
managing operational disruptions;
and responding to unauthorized access events.

14.2 Notification Procedures

Where required by applicable laws or regulations, TactoFX may notify:

- affected individuals;
- regulators;
- authorities;
- or relevant stakeholders

regarding material data breaches or security incidents.

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15. AUTOMATED DECISION-MAKING

TactoFX may use automated systems, algorithms, or monitoring tools for:

- fraud detection;
- risk assessment;
- compliance monitoring;
- transaction analysis;
- and operational security.

Such systems may influence:

- account verification;
- transaction reviews;
- security restrictions;
- or risk management decisions.

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16. CHANGES TO THIS PRIVACY POLICY

TactoFX reserves the right to modify, amend, update, or replace this Privacy Policy at any time.

Changes may occur due to:

- legal developments;
- operational changes;
- technological advancements;
- regulatory requirements;
- or business restructuring.

Updated versions become effective upon publication on the official website.

Continued use of TactoFX services after updates constitutes acceptance of revised terms.

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17. CONTACT INFORMATION

For questions, complaints, privacy requests, or data protection inquiries, Clients may contact:

TactoFX Privacy and Compliance Department

Email: privacy@tactofx.com
Website: www.tactofx.com

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18. FINAL ACKNOWLEDGEMENT

By using TactoFX services, the Client acknowledges and agrees that:

- they have read this Privacy Policy;
- they understand how personal data is collected and processed;
- they understand the risks associated with internet-based services;
- and they consent to the practices described in this Policy subject to applicable laws and regulations.

The Client further acknowledges that privacy, cybersecurity, and regulatory obligations may evolve over time, and TactoFX may update its operational and compliance procedures accordingly.